

# Dima Hamdan

## Basic information:

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**Address:** Kirkland, WA 98033  
**Mobile number:** +1 (206) 472-9505  
**Email address:** [dimahamdan91@gmail.com](mailto:dimahamdan91@gmail.com)  
**LinkedIn profile:** <http://linkedin.com/dimahamdan>  
**Work authorization:** Permanent resident

## Summary:

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Passionate software tester with 3 years of experience testing web-based applications. Proficient in finding issues and driving their resolution through the software life cycle. Diligent in designing competent test cases to validate the quality of the product.

## Education:

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<b>University of Jordan</b> , Amman, Jordan	Jun 2013
Bachelor of Science in Computer Information Systems	GPA: 3.3/4

## Work experience:

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<b>Estarta Solutions</b>	<b>Amman, Jordan</b>
Quality Assurance Engineer (QAE)	Sep, 2015 – Mar, 2017
Associate Quality Engineer (AQE)	Mar, 2014 – Sep, 2015
Associate Software Engineer (ASE)	Aug, 2013 - Mar, 2014

- Executed manual testing on web and desktop applications on different browsers (IE, Chrome, Firefox) and operating systems (IOS, Android, windows)
- Performed functional testing (integration, regression and acceptance) and non- functional testing (performance, installation)
- Found bugs and assigned them to the responsible team on VS TFS (on average: 5 bugs/day)
- Tracked project bugs and drove their resolution on daily basis
- Designed the UI of different applications using MS Visio and balsamiq
- Conceptualized business flowcharts and use cases and derived their test cases
- Wrote software design specifications (SDS) document
- Designed, updated and reviewed release documents and UEX documents
- Identified the project specifications based on clients' business needs
- Prepared and presented the demos for clients and stakeholders for different products
- Implemented web and desktop application using ASP.net & C#
- Designed UI using JS and jQuery
- Maintained databases using MySQL

## Certifications:

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**ISTQB** – Foundation level (CTFL)

Mar, 2015

**Microsoft** – Programming in HTML5 with JavaScript and CSS3 Specialist

Feb, 2014

## Skills and tools:

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### Programming Languages:

Knowledge in:

- MYSQL
- HTML, HTML5
- MS Sharepoint 2014
- C#
- CSS3
- JavaScript
- ASP.Net

### Tools:

- MS Visio 2014
- Balsamiq
- VS TFS

## Voluntary work:

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**RASKC volunteer – Kirkland:** Currently volunteering with RASKC-King County providing sustainable animal services, which protect people & animals, while offering compassionate animal care.

**Greenlight for girls (G4G):** One-day girl-focused event which encourage and inspire girls of all ages and backgrounds in pursuing advanced studies in (STEM) subjects (Science, Tech, Eng. and Math).

**Google ambassador at google woman:** Teach teenager girls on Google apps and how to use the internet.