

# ANTHONIO MIGHUEL BISHOP PETTIT

COMMUNICATOR // CREATIVE // RESOURCEFUL // UPBEAT // DEDICATED

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## /// PROFESSIONAL EXPERIENCE

**EXECUTIVE DIRECTOR, MARKETING & COMMUNICATIONS** | 2013 - 2016  
Friends of the Conservatory | Seattle, WA 98112

- Ensured the legacy of Volunteer Park Conservatory through strategic leadership, fulfilling the mission a 501(c)3 non-profit dedicated to preservation and improvement of Seattle's century-old Victorian greenhouse
- Impacted thousands of members, donors and visitors through all print, web, and social media channels.
- Provided IT services for all electronic technologies
- Represented the FOC in media inquiries, press releases, TV/ magazine interviews
- Acted as a fierce advocate and partnership liaison between FOC and Seattle Parks Department ensuring program, employee and member health and sustainability

**SENIOR LEAD EMPLOYEE RELATIONS EXECUTIVE** | 2010 - 2012  
Aditi Consulting LLC | Bellevue, WA 98007

- Provided excellent customer experience for several hundred consultants and their managers while on assignment at a variety of Fortune 500 companies as engagement liaison
- Helped refine and improve on-assignment and human resource processes with a focus on worker rights, benefits and inclusion.
- Consistently achieved high vendor service provider scorecard ratings.

**SOFTWARE TEST ENGINEER 3** | 2002 - 2009  
Volt (On assignment at Microsoft) | Redmond, WA 98052

- Extraordinary quality assurance testing for Microsoft telecommunications products including Windows Phone, -OEM and Operator Response Team (Windows Mobile Devices) Excellent Samsung Team (Windows Mobile Partner Response Team)
- Authored numerous technical and procedural documentation and white papers as well as detailed documentation in software bug reports and test case suites
- Built content, designed graphics and media for Microsoft internal and external websites

**SUPPORT ENGINEER 2** | 2000 - 2001  
Volt (On assignment at Microsoft) | Redmond, WA 98052

- Best-in-class, award-winning escalation support for all Microsoft Consumer Products

**INTERACTIVE MEDIA CONTENT EDITOR** | 1997-2000  
Skagit Valley Publishing | Mount Vernon, WA 98273

- Edited all daily online, interactive and non-print content for the Skagit Valley Herald, a 22,000+ daily circulation newspaper and the premiere source for news and information in the Skagit Valley. Duties include converting printed edition to HTML, crafting web pages for internal and commercial use, as well as formatting and transferring local daily content to MSNBC.

## /// CORE COMPETENCIES

AP Style Guide Fluent // Excellent Written and Verbal Communication // Interdisciplinary Design (Print/ Video) // Illustration and Photo Editing // Process Improvement // Adobe Creative Suite Proficient // Whitepaper // Detail Oriented Knowledge Base Authoring and Publishing // HTML/CSS Fluent // Wordpress Proficient // Copywriting and Editing // Focus on Agile Usability // SEO and Analytics // Award-Winning Customer Satisfaction Ratings and Accolades

## /// EDUCATION

**LANDMARK WORLDWIDE**  
Seattle, WA

- Curriculum for Living | 2016
- Introduction Leader Program | 2017

**OUT IN FRONT LEADERSHIP PROGRAM** | 2011

**COMPTIA PROJECT+ CERTIFICATION** | 2008

**WESTERN WASHINGTON UNIVERSITY** | Bellingham, WA  
Broadcast Journalism/  
Communication

## /// HONORS

**KING COUNTY 4CULTURE PRESERVATION**  
Sustained Support Grant | 2016

**ADITI CONSULTING**

- Best Performer, Customer Service Award
- Rookie of the Year Award |

**MICROSOFT PSS**  
Consumer Quality Award Winner |  
March, September and October 2001