

# Ryan Brown

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## EDUCATION

### **Epicodus — JavaScript/PHP/Drupal, 2016**

An intensive five-month coding bootcamp where I built web applications in a variety of languages and frameworks, all while practicing pair-programming.

### **Portland Code School — Web Foundations Series, 2015**

Learned the basics of HTML, CSS, JavaScript, jQuery, and GitHub.

### **University of California, Los Angeles — B.A., English, 2010**

## EXPERIENCE

### **Shift Leader, Extracto Coffee Roasters; Portland, OR — 3/2014 - 1/2016**

Served specialty pour over and espresso coffee beverages.

- Greatly improved pour over coffee and customer satisfaction through prompting acquisition and use of a refractometer, a scientific device to test coffee strength.
- Attended cupping sessions biweekly, expanding palette vocabulary immensely and learning how to professionally taste and rate coffees.
- Promoted to shift leader.

### **Barista, Kobos Coffee; Portland, OR — 4/2013 - 3/2014**

Prepared a wide variety of coffee and tea beverages for customers and worked as a cashier.

- Learned to work well during rush hours, making drinks quickly without compromising quality.
- Became proficient with latte art, perfecting rosettas and hearts.
- Created many loyal and repeat customers by establishing good rapport.

### **Film Technician, DVD Your Memories; Los Angeles, CA — 3/2011 - 10/2012**

Worked one-on-one with customers to help them digitize their analog media.

- Won best in sales and customer service awards out of the entire company.
- Awarded many positive Yelp reviews, gaining praise from the company's CEO.
- Dramatically increased my capabilities with media-related hardware and software.

## REFERENCES

Annie Allen, Manager, Extracto Coffee Roasters  
(509) 554-9541  
Celeste Brady, Owner, Extracto Coffee Roasters  
(503) 310-2642  
Brian Elwell, Manager, DVD Your Memories  
(310) 988-6825  
Richard Uruchurtu III, Director of Training, DVD Your Memories  
(949) 829-3456